

From: "Susan"
Subject: **Great customer service**
Date: August 27, 2012 8:36:14 PM CDT
To: <kathy.bbh@verizon.net>
Cc: <gingerheise@verizon.net>

Kathy,

I wanted to reach out to the appropriate person regarding the excellent customer service my Husband and I have received from your team while purchasing a home at Chapel Springs. Ginger and Travis have gone above and beyond tending to our needs. I have bought more than six new homes in my life and I have never received such efficient, effective and caring service before. Your team has made our experience so smooth and enjoyable I would highly recommend your company to anyone in the market for a new home. Please feel free to use me as a reference for any perspective buyer.

Thank you,

Susan