

We came to The Bud Bartley Family of Builders in Chapel Springs after experiencing other builders in the area. We had been largely disappointed with the build quality and professional behavior offered by competitors. Our concerns subsided the moment we met our salesperson, Ginger. She was delightful to speak with and very knowledgeable about Bud Bartley's construction quality and build process. We knew we were in good hands the moment we asked about insulation R-Values, HERS ratings, and stud spacing on 2x6 exterior walls. The The Bud Bartley Family of Builders difference was immediately felt. She was able to answer all of our questions or knew who to contact to get an answer. She then followed up with us very quickly with the correct answer rather than providing one without merit (which is more refreshing than you may think).

During our initial visit, we wanted to find out how a Bud Bartley home differs from those offered by its competitors in relation to build quality and build process. We came into The Bud Bartley Family of Builders feeling hopeless about finding a new place to live, but by the time we left our initial meeting, we were smiling once again. The Bud Bartley Family of Builders employees truly have infectious personalities and their behaviors speak volumes for the company's integrity and commitment to building the best home possible. The Bud Bartley team made every step so easy and allowed us to appreciate the excitement of building a new home.

We were extremely impressed with the build quality and construction of our home. It was apparent that much time and concern was taken to get the small details right. While many other builders may glance over minor details and focus on only what you can see visually, The Bud Bartley Family of Builders team took the time to make sure the house was built correctly and went above and beyond what we asked of them.

Our builder, Travis, was consistently available to address any questions we had during the construction phase, and he made sure that we were satisfied with the results. For example, he knew we wanted our driveway poured in a certain grade to avoid our cars bottoming out when transitioning to the street. He let us know once everything was set up and ready for pouring concrete so we could come by to ensure that it was what we were looking for. While we knew better than to think it would be anything less than what we wanted, courtesies like this show how the Bud Bartley team goes the extra mile for its customers.

Furthermore, we had a few last minute questions prior to close and the team worked around our schedules in order for us to meet with the owner of the company, Jack, directly. He was very willing to meet with us and made sure we were satisfied with everything. It is easy to see that Jack is very passionate about his work and stands by the product the company creates. While we were glad to see that the head of the company portrayed these qualities, it was even more refreshing to see that this attitude trickles down throughout the company as a whole.

To be honest, most builders can build a home that is "pretty" in today's marketplace. However, it takes the attention to detail that most don't see to create a home that will stand the test of time. We have seen many new home constructions in the Dallas area and Bud Bartley easily ranks at the top of our list for build quality and value received.

In order to truly appreciate a Bud Bartley Family of Builders home, you have to live in one and see the construction process in action. We would recommend them to any of our family/friends and can't speak highly enough of the entire process.

Thank you for everything!

Travis & Amanda